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How do you fix a cd that won't eject

Z6_M0I02JG0KGSS30ACT8MPG200G1 Some features of the tool may not be available at this time. We apologize for this inconvenience and are addressing the issue. Minimize Chat bot window Loading Chatbot New Message Updated: 06/30/2020 by Computer Hope If the disc drive tray doesn't open on your computer, preventing you from inserting a disc, the following tips and information may help you fix the problem. Locking device or software installed First, verify no locking software is installed that prevents the tray from opening. If you are unsure, reboot the computer and as it is booting up, eject the tray. If the tray can eject as it's booting but stops working after loading your operating system, something loading is preventing the drive tray from opening. Programs used to burn CDs are a common culprit. Bad eject button If you are running Microsoft Windows, open My Computer, right-click the disc drive icon and choose the option to Eject. If this ejects your CD-ROM drive tray, the button on the disc drive is defective, and we recommend the drive be replaced. No power to the computer or disc drive If you have recently installed a new optical drive or you have moved the computer, the power cable to the CD-ROM may have become loose or disconnected. Reseat the power cable to make sure this is not the problem. How to verify CD-ROM cables are correctly connected. CD stuck in the drive If you suspect that a CD may be stuck in the drive, the tray needs to be ejected manually. Look for the small manual eject hole (not the headphone jack) on the front of the drive. Unwind a paper clip and place one end of the paper clip into the hole to eject the CD-ROM tray. You may need to apply some pressure to activate the manual tray ejection. If CD-ROM tray opens part of the way, pull it gently to see if you can get it to open fully. If it cannot open any further, it's likely that the gears in the CD-ROM drive have become damaged or dislodged. But usually, a stuck CD is blocking the way. What to do if CD or DVD stuck in the drive? Caution If you cannot open the CD-ROM drive without using a paper clip, we do not recommend continuing to do so. Using a paper clip is only meant to be a temporary solution and we recommend you replace the drive. Incompatible interface If you have an IBM compatible computer, recently installed the CD-ROM drive and cannot open it, you may have a compatibility issue. Temporarily disconnect the IDE or SATA cable to verify that you are not experiencing incompatibility between the CD-ROM drive and motherboard. Once the IDE or SATA cable is disconnected, power on the computer and see if the CD-ROM drive tray can be opened. If the drive can be opened with the data cable disconnected, try a different cable. For older computers and CD-ROM drives, if the drive included an interface card, use the interface card to see if the issue is resolved. You can also try connecting the CD-ROM drive to the ATAPI interface on the sound card or motherboard, if available. Bad drive If, after following the above recommendations you cannot open the CD-ROM drive using the front button, it's likely defective and should be replaced. It is not worth trying to repair a defective CD-ROM drive. Additional information If a disc gets stuck in your PS4, you can manually eject it. CUH-7000 series (PS4 Pro system) Turn off the PS4 system. Unplug the power, HDMI and any other cables from the rear of your PS4 system. Place the PS4 system on a clean, flat surface in front of you. Turn it over and rotate the system so that the PS Logo is facing away from you. Remove the cap from the screw hole directly above the PS Logo, as shown. Insert the screwdriver into the manual eject hole and turn anti-clockwise to release the disc. This may require several turns of the screw. There is a layer of plastic that you will need to push through to remove the screw. Don't worry – this won't affect the warranty. Reconnect the power, HDMI and any other cables that were disconnected in Step 1. Power on the PS4 system to make sure everything is functioning properly. CUH-2015 series Turn off the PS4 system. Unplug the power, HDMI and any other cables from the rear of your PS4 system. On a clean, flat, surface place the PS4 upside-down, and look for the hole directly above the PS Logo. (as shown, notice the PS Logo is upside-down). Insert the screwdriver into the manual eject hole and turn anti-clockwise to release the disc. This may require several turns of the screw. There is a layer of plastic that you will need to push through to remove the screw. Don't worry – this won't affect the warranty. Reconnect the power, HDMI and any other cables that were disconnected in Step 1. Power on the PS4 system to make sure everything is functioning properly. CUH-1200 Turn off the PlayStation 4 system Unplug the power, HDMI, and any other cables from the back of your PlayStation 4 system. Place the PlayStation 4 on a clean, flat surface in front of you, so the front of the system is on the left. (The PlayStation logo on the top of the PlayStation 4 should be on the right-hand side). Place your palms on the top panel and let your fingers rest on the far side of the system. Apply moderate, even pressure near the seam with your palms, and using your fingers as leverage, slide the top panel away from you. A click will be heard, and the panel will move about 7mm. Lift the panel off starting from the left side. With the top panel removed, you'll see a screw with the PlayStation symbols on it. Remove this by turning the screw anti-clockwise to remove the HDD. Pull the HDD part way out of the console so that the disc manual eject hole (1) is clear: Insert the screwdriver into the manual eject hole and turn clockwise to release the disc. Replace the top panel. Place it over the exposed section of the PlayStation 4, about 7mm away from the seam. Now slide the panel towards the seam until it clicks into place. Reconnect the HDMI, power, and any other cables that were disconnected in the first step. Power on the PlayStation 4 to make sure everything is functioning properly. CUH-1110 & CUH-1000 Series Turn off the PlayStation 4 system and disconnect it from the power supply. Disconnect all cables from the rear of the system. Place the system on a clean, flat surface in front of you, so that the front of the system is facing left. The PS logo on the top of the system should be the right way round. Place your palms on the system's glossy panel and let your fingers rest on the far side of the system. Apply moderate, even pressure near the seam. Using your fingers as leverage, slide the glossy panel away from you. You will hear a click and the panel will move a couple of centimeters/inches. Lift the panel off, starting from the left side Once the glossy panel has been removed, you will see two sets of vents on the outer left edge of the system. Locate the first single vent (the one not grouped with other vents.) Shine a light through this vent to locate the manual eject screw. Slide the screwdriver into the vent and turn the screw anti-clockwise until the disc can be seen peeking out of the disc slot. This may require several turns of the screw. Very little effort is required to turn the screw. Grab the disc by hand and pull it out of the disc slot. Replace the glossy panel by positioning it over the exposed section of the system, a couple of centimeters/inches away from the seam. Slide the panel towards the seam until it clicks into place. Reconnect all the cables and turn on the system to check everything is working properly. If the CD player will not accept the disc or if the disc keeps being ejected, there may be a problem with the disc that you are trying to play or the unit may need to be reset. Follow these steps to try to resolve this issue. IMPORTANT: If model-specific information is needed to complete any of these steps, refer to the operating instructions supplied with the product. Manuals are posted on your model support page. NOTE: Because each of these steps represents a possible solution to this issue, test the unit for proper operation after completing each step. Make sure the CD player is turned on and that the car stereo works using the radio. NOTE: If an issue also exists with the radio, service may be required. Press the EJECT button to ensure a disc is not already inserted.Verify the disc is inserted into the CD player properly. The disc may eject if inserted upside down.Press the RESET button on the front of the car stereo.Try a couple of different discs just to make sure there is not a problem with the disc that you are trying to play. The troubleshooting steps listed above should resolve your issue. If you have completed all of the steps and the issue is not resolved, service may be required. Go to Product Repair. Authorized Service Center Repair Status

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